

How to Use Nashville Public Library's Wireless Internet Service



General Information

1. Computer or PDA must be equipped to use Wireless, Wi-Fi, or AirPort. Many devices have this built in, or available as an expansion card.
2. User must have a valid Nashville Public Library card or guest card to sign in.
3. Filtering will be automatically applied, and cannot be removed by staff
4. Print jobs cannot be sent to our printers via wireless connection.
 - a. Patrons can save their work to a floppy, and then sign on to one of our computers and send the file to our printers
 - b. Patrons can email their work to themselves as an attachment, sign on to a library computer, login to their e-mail and print

Troubleshooting suggestions

1. Check your Wi-Fi card.
2. Be sure your Wi-Fi is enabled
3. Be sure your library card or guest card is current

Wireless Connection with a PC

1. Turn computer on
2. If the wireless connection is not recognized immediately, select the wireless connection icon from the system tray.
 - Select NPL Wireless from the available services
 - (Or)
 - Go to Control Panel
 - Select Network/Internet
 - Click on Network Connections
 - Select NPL Wireless
3. Enter your name and library barcode to access the library's Internet connection

Wireless Connection with an Apple/Mac

1. Turn AirPort on
2. You may get a message that the device does not recognize <https://10.26.255.5>
3. Click Continue
4. Read the Internet Safety Policy
5. Logon with your Name and Library Card number

Wireless Connection with a PDA

1. Turn on Wi-Fi / Wireless connection on PDA
2. PDA may automatically recognize wireless connection
3. If PC doesn't automatically recognize wireless:
 - a) In the system tray, right click on the wireless connection icon. You can select from available networks - NPLWireless should be there.
 - b) Go to the Control Panel and click Network/Internet. Click on Network Connections. You will see NPLWireless listed.
4. Open Internet browser
5. Sign in with your library card number and name (note: this is reverse of the usual order of entering your name and barcode).